



GRIF 2022

GRIF



Installation guide

Version 6 Mai 2022

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Abstract

This document describes the procedures for installing GRIF Workshop software, for updating the Sentinel key standalone (green) and network (red) USB dongles, for installing GRIF "software" licenses on workstations which cannot use USB dongles, and how to network licenses



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1. Installing the software

1.1. Requirements

Minimum configuration required for installing GRIF:

- Supported operating systems (64-bit):
 - Microsoft Windows Windows 7, Windows 8, Windows 10;
 - MacOS X 10.14;
 - Ubuntu, Debian.
- Java 8;
- 1 GB available RAM (for 32 bits version) and 4 GB (for 64 bits version);
- 500 MB of storage on the installation disk.

1.2. Downloading the software

The commercial version of GRIF includes all the modules. You can download it here: http://grif-workshop.fr/ telechargements/version-commerciale/

Depending on the Windows version you are using, you have to download either the 32-bit or the 64-bit version.

To know which operating system is installed on your computer, use this keyboard shortcut .

The operating system information is also accessible via Control panel / System and security / System

1.3. Using an installer



Some antivirus (McAfee for example) considers GRIF software as malicious and by consequence doesn't execute it.

In this case, deactivate your anti-virus software to be able to execute the GRIF software.

Once you'll have downloaded the software, install it following the instructions below:

• Double click on the software installer GRIF 20222022.xx-Install64.exe;



• Follow the instructions and accept the license agreement to continue;

SIZPack - Installation de G	😚 IzPack - Installation de GRIF-workshop							
Licensing Agreements								
19	Please read the following license agreement carefully:							
GRaphiques Interactifs pour la Flabilité	Please read the following license agreement carefully: ATTENTION: YOU MAY NEED TO SCROLL DOWN TO THE END OF THIS EULA BEFORE YOU CAN AGREE TO THE EULA AND CONTINUE WITH THE SOFTWARE INSTALLATION. IMPORTANT: THIS AGREEMENT (or "EULA") IS A LEGAL AGREEMENT BETWEEN THE PERSON, COMPANY, OR ORGANIZATION THAT HAS LICENSED THIS SOFTWARE ("YOU" OR "CLIENT") AND SATODEV. BY INSTALLING AND USING THE SOFTWARE, CLIENT ACCEPTS THE SOFTWARE AND AGREES TO THE TERMS OF THIS AGREEMENT. READ IT CAREFULLY BEFORE COMPLETING THE INSTALLATION PROCESS AND USING THE SOFTWARE. BY INSTALLING AND/OR USING THE SOFTWARE, YOU ARE CONFIRMING YOUR ACCEPTANCE OF THE SOFTWARE AND AGREEING TO BECOME BOUND BY THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE TO BE BOUND BY THESE TERMS, OR DO NOT HAVE AUTHORITY TO BIND CLIENT TO THESE TERMS, THEN DO NOT INSTALL AND/OR USE THE SOFTWARE.							
	have the following meanings:							
	I accept the terms of this license agreement.							
	C I do not accept the terms of this license agreement.							
(Made with IzPack - http://izpa	ck.org/)							

• Choose the modules to install:

By default, all the modules are selected. Once the software is installed, the modules can be run in evaluation mode.



Icons will be created on your desktop and in the **Start** menu to start the modules.

1.4. Installing without an installer

A portable version with no installation program is now available. You can download it on GRIF Workshop [http:// grif-workshop.fr/telechargements/version-commerciale/].

After having downloaded the file, extract **all** of the compressed files in the desired folder.

.lock	01/04/2022 16:35	Dossier de fichiers
Bin	01/04/2022 16:34	Dossier de fichiers
Boolean	01/04/2022 16:34	Dossier de fichiers
Examples	01/04/2022 16:34	Dossier de fichiers
Markov	01/04/2022 16:34	Dossier de fichiers
Simulation	01/04/2022 16:34	Dossier de fichiers
GRIF.exe	01/04/2022 16:34	Application

then, select the GRIF launcher executable. GRIF launcher GRIF opens and enables to select the desired module :

GRIF			- 🗆 X
GRaphical Interface for reliability Forecasting	Boolean	Simulation Markov	an All modules
HOME	Modules		Recently opened projects
NEW PROJECT		_	
OPEN	BFiab	SIL SIL	Example_PTC
SHARE			
	Tree Tree	Reseda	Gas-Detection RISK-Test.jri
			Test syst FTA.j GRIF-Module-Tree-Overpressure_withoutParti
Support and FAQ	E Tree	Boolean	
Documentation			Exampleccf1.jtr Example_HydrocarbonSpreading.jri
GRIF-Workshop	Risk		GR 0635-Test.jri
	Latest update		
TotolEnergies Developed by TotalEnergies since 1980	14.0.0.6 (Current: 14.0.1.3)		*

GRIF launcher GRIF is detailed below. It is possible to select the package you want and start the program by double clicking on the icon of the module you want to run:

📜 « GRIF2018.Beta7-Portable-win64 > Boolean	► U Rechercher dans : B	Q
Nom	Modifié le	Тур
🔡 BFiab.exe	20/02/2018 11:31	Apr
Bool.exe	20/02/2018 11:31	App
🔁 ETree.exe	20/02/2018 11:31	Арр
keseda.exe	20/02/2018 11:31	App
Risk.exe	20/02/2018 11:31	App
🔡 SIL.exe	20/02/2018 11:31	App
🛃 Tree.exe	20/02/2018 11:31	App



Depending on the operating system and the anti-virus software installed, an error message might be displayed (click OK), such as the one below:



1.5. GRIF launcher presentation

GRIF launcher GRIF is in the installation root.

GRIF			- 🗆 X
GRaphical Interface for reliability Forecasting	Boolean	Simulation Markovian	All modules
NEW PROJECT	Modules		Recently opened projects
OPEN	BFiab	SIL	Example_PTC
SHARE	Tree	Reseda	Gas-Detection
Support and FAQ Documentation GRIF-Workshop	ETree	Boolean	Test syst FTA j GRIF-Module-Tree-Overpressure_withoutParti
	Risk		0635-Test.jri
~	Latest update		
TotolEnergies Developed by TotalEnergies since 1980	14.0.0.6 (Current: 14.0.1.3)		(Q)

GRIF launcher GRIF is divided into several parts :

- "Home" part : this part present all available GRIF module and enables to launch it by clicking on module icon. This part also lists recently opened projects.
- "New project" part : this part enables to create new project of a GRIF module by clicking on his icon.
- "Open" part : this part enables to search and open a specific project of a GRIF module.
- "Share" part : this part enables to select a GRIF project and share by email. After clicking on the name of project file, the email used by default opens automatically and enables to send the selected file.
- "Support and FAQ" part : this part enables to send to SATODEV any questions on GRIF software. The email used by default opens automatically and enables to send any question to "software.maintenance@satodev.fr".
- "Documentation" part : this part enables to open all documentation of GRIF. The following screen of selection opens :

Open a	documentation	×
?	Select the module who want to see its docum BFiab	entation:
	OK Cancel	



The documentation desired of GRIF is made by scrolling menu with all available GRIF module. The selected documentation, updated with the lats GRIF version, opens in a PDF document.

- "GRIF-Workshop" part : this part enables to go to the GRIF-Workshop internet site of SATODEV.
- "Last update" part : this part enables to know the last update version of GRIF installed in the computer.
- "License update" part in the lower right corner : this part enables to update the GRIF license. This part is detailed in chapter **inalizing the installation** and **Updating the License (with or without USB dongle)**.

1.6. Linux version

GRIF can run in a Linux operating environment.

Only the portable version (without installation) is available for download on http://grif-workshop.fr/ telechargements/version-commerciale/.

This version runs with Java8-oracle minimum.

Once you've downloaded and extracted the file select the package you want and start the executable module.

Check that you have execute permission on the .sh file.

Fichier E	dition Affichage Outils ?				
Organise	r 🔻 📄 Ouvrir 🛛 Partager avec 💌	Courrier électronique	Graver Nouveau	dossier	
*	Nom	Modifié le	Туре	Taille	
	🕌 Help	20/02/2018 14:17	Dossier de fichiers		
	퉬 Templates	20/02/2018 14:17	Dossier de fichiers		
	🗮 Petri12.ico	20/02/2018 14:17	Icône	269 Ko	Aucun apercu n'est
	📧 Petri12.jar	20/02/2018 14:17	Executable Jar File	1 Ko	disponible.
	Petri12.sh	20/02/2018 14:17	Fichier SH	1 Ko	
	Petri12.xml	20/02/2018 14:17	Document XML	10 Ko	
-					
	Petri12.sh Modifié le : 20/02/2018 14:17 Fichier SH Taille : 89 octets	Date de création : 0	1/02/2018 14:56		

1.7. Finalizing the installation

1.7.1. File association

You can finalize the installation

- by the GRIF Launcher GRIF and with the License Update Configuration part.
- in the ? Configuration of one of the different module.

In this menu you can associate the files used by GRIF (under Windows).

You will have to accept the edit register warnings.

?				
About				
Help	Alt-F1			
Configuration	•	License	¥,	
Send errors logs		Associate GRIF files	Þ	For current user
GRIF-Workshop update		Network configuration		For all users.

1.7.2. License setup

In order to be 100% operational, the software needs to be run with a USB protection dongle -maintenance updated-, which is provided when purchasing a license or when renewing maintenance. If the license is not up-to-date the software will run in Demo mode.



- If you already have a dongle: Please refer to install section (cf. Section 3, "Updating the license (with or without USB dongle)").
- Contact your vendor if you do not have a USB dongle. They will provide a physical key which, once plugged in, will unlock the application.

There are two types of licenses:

- local licenses, which run using a green dongle that needs to be plugged in before starting GRIF;
- network licenses.

?				
About				
Help	Alt-F1		_	
Configuration	►	License	Þ	Hardware License (HL) 🕨
Send errors logs		Associate GRIF files	•	Software License (SL) ▶
CDIE Workshop undate		Network configuration		Configuration
GRIF-WOIKSHOP upuate				
Français				
English				

Which can be configured by clicking ? - Configuration - Licence - Configuration This enables you to:

choose what type of dongle you want to use: Local or network;

configure the server on which you want to install the network licenses.

SRIF - Fault-Tree Module								
Local								
○ Net								
Automatic	Automatic server discovery							
O Specific s	O Specific server 127.0.0.1							
Apply for all users								
ОК	Cancel	Help						



2. Installing a Sentinel USB standalone dongle

There are 2 versions:

• <u>Driverless Sentinel LDK Key:</u> This new type of key does not require a driver.



• Sentinel Hasp SRM Key:



This type of key requires manually-installed drivers. You can download them here: https://download.grif.totalenergies.com/public/SENTINEL/Sentinel-Licenses-Utils.zip.

Execute the batch file sentinel-runtime.bat after having unzipped the folder, if required



3. Updating the license (with or without USB dongle)

The licenses contained in the dongles are specific to each version of GRIF. This way, to execute a GRIFXY, you need a license dating from at least year XY. For instance, GRIF2017 can be used with a license from 2017, 2018, etc



The procedure has to be conducted on the workstation in which the dongle is plugged in.

There are 2 steps to the update: the information regarding the current license is sent to SATODEV and then the application of the new information sent back/returned by SATODEV.

3.1. Sending license information to SATODEV

3.1.1. Via GRIF

In the bar menu of one of the GRIF modules, click ? and then select License.



Choose the license type (hardware means with USB dongle and software without USB dongle) and click **Générez** c2v.

Save the generated file.

Save as	×
Rechercher dans : Documents	- A 🗎 🔳 🔡 🖿
Archives	
Blocs-notes OneNote	
Scanned Documents	
C eclipse	
🗂 Mes sources de données	
🗂 Modèles Office personnalisés	
MAJ_DongleGRIF.c2v	
Nom du fichier: MAJ_DongleGRIF.c2v	
Type de fichier : *.c2v	▼
	Save as Annuler

Email the c2v file to contact[AT]satodev.fr and you will receive a return file for updating the software



3.1.2. From the license server

License information can be generated directly from the license server.

To do so, the license server must be installed, if it is not yet installed, please run sentinel-runtime.bat (you can download this file from https://download.grif.totalenergies.com/public/SENTINEL/Sentinel-Licenses-Utils.zip).

Go to http://localhost:1947 and check the version of the license manager in the **About** menu. It should be Sentinel License Manager 19.0.1.64256 ot newer.

You can generate the information file in the Admin Control Center interface by clicking on the button C2V.



To enable the C2V button, in the **configuration** menu check the box **Generate C2V file for HASP key** and then click on **submit**.

gemalto

Sentinel Admin Control Center

S	Sentinel Keys Available on CVINUESA01								
#	Location	Vendor	Key ID	Кеу Туре		Configuration	Version	Sessions	Actions
1	SATODEV- DEV2	89115 (89115)	1662524725	HASP HL Net 10	B (3.25		Browse Net Features
2	CFOLLEAU03	89115 (89115)	275876750671392215	HASP SL AdminMode Rehostable		-	2.36	-	Browse Net Features
3	Local	89115 (89115)	808480921	HASP HL Net 10	B	-	3.25	1	Products Features Sessions Blink

3.1.3. From sentinel-usb-dongle-update.exe

It is possible to update the dongle even if the software and the license server is not installed. For that, it is necessary to download the utility in the file in sentinel-runtime-2022. which can download in https:// download.grif.totalenergies.com/public/SENTINEL/Sentinel-Licenses-Utils.zip.

When the file is downloaded, it is enough to launch **sentinel-usb-dongle-update.exe** and then to click on **Collect information**.

3.2. Updating the dongle

3.2.1. Via GRIF software

SATODEV will return a file with the following name format: N°Dongle_SOCIETE_GRIF_Dongle-update.V2C.

To apply this update open the GRIF workshop module, and then under the ? menu select License - Hardware (or Software) license - Apply v2c.



Open the file returned by SATODEV.

🦰 Open		x
Rechercher <u>d</u> ans	: Documents	
Archives		
Blocs-notes (OneNote	
Scanned Doc	uments	
Calipse Clipse		
Mes sources	de données	
📑 Modèles Offic	ce personnalisés	
0123456789_	SATODEV_GRIF_Dongle-update.v2c	
<u>N</u> om du fichier : <u>T</u> ype de fichier :	0123456789_SATODEV_GRIF_Dongl	e-update.v2c
	L	Open Annuler

The update takes several seconds and the following message is displayed when the update is completed: UPDATE SUCCESSFUL.

You can then use GRIF and check the update in the ? - About... menu.

About GRIF - Predicates Petri Nets Module	×
GRaphiques Interactifs pour la Fiabilité	
Developed by Satodev for Total. Version 2018.1(10.0.0.1) USB dongle version : 2018 Generated on 8-August-2017	
ОК	

3.2.2. From license server

To apply v2c file, go on http://localhost:1947.

Then, in the Update/Attach menu and select Choose a file to search v2c file send by SATODEV.



Select your file and click on Apply file.

gemalto[×]

Sentinel Admin Control Center

	Sentinel Keys Available on CVINUESA01								
S	# Location	Vendor	Key ID	Кеу Туре		Configuration	Version	Sessions	Actions
	1 <u>SATODEV-</u> DEV2	89115 (89115)	1662524725	HASP HL Net 10	H <mark>ara</mark> (3.25	-	Browse Net Features
	2 CFOLLEAU03	89115 (89115)	275876750671392215	HASP SL AdminMode Rehostable		-	2.36	-	Browse Net Features
h	3 Local	89115 (89115)	808480921	HASP HL Net 10	B ara (-	3.25	1	Products Features Sessions Blink
1									

This procedure is valid as well for USB standalone dongle (green) that server dongle (red).

3.2.3. From sentinel-usb-dongle-update.exe

As for collect information, v2c file can be apply using **sentinel-usb-dongle-update.exe** which can be download through the following link https://download.grif.totalenergies.com/public/SENTINEL/Sentinel-Licenses-Utils.zip.

To update the dongle, it is necessary go to **Apply License File** tab, search v2c file send by SATODEV using _____ button and click on **Apply Update**.

3.3. Updating issues

If the following error message appears while updating the dongle:

🧬 RUS	
Collect Status Information Apply License File Transfer License	
14:45:04: Applying update from file C:\Users\443742404-MAJ.V2C Update failed: Sentinel License Manager version is too old	
Update File :rs\Downloads\443742404-vnloads\443742404-MAJ.V2C	

Start the file sentinel-runtime.bat which can be found here C:\Programmes\Total\GRIF 2022.XX\Key.



4. Using network licenses

4.1. Operation

In this section, we explain how to use network licenses.

Network licenses are used with a Sentinel dongle (red USB key) which needs to be plugged into your server workstation. No dongle is needed on the client workstations. GRIF can be installed on as many PCs as you want; licenses are used on the server only when a user starts a GRIF session. The maximum number of simultaneous users corresponds to the number of licenses installed on the server.

In "SL" license mode (without a USB dongle), the server needs an activation key (€136 in 2018) which acts like a "token container". There must be as many tokens (€155 in 2018) as there are licenses. The activation keys and the tokens are associated to a single workstation via the Gemalto Sentinel HASP SL protection system.

If you change servers, you have to transfer the license. If the server is Out of Order, tokens will have to be purchased for the new server. There is no need to purchase a new license.

The license has to be transferred even if the server is virtual. Moving the license to a cloned virtual server can be detected and will render the license unusable.

4.2. Installing the license server

You can use a client workstation as a license server. GRIF does not have to be installed on the server.

You must install the License Manager/Dongle Driver on the server. You can download it here: https://download.grif.totalenergies.com/public/SENTINEL/Sentinel-Licenses-Utils.zip

Unzip the archive and run the batch file sentinel-runtime.bat. When installation is finished, in case of SL licence mode, you have to retrieve the haspvlib_89115.dll that is in SL folder of the zip file. For windows x64 versions, the DLL should be copied into the %CommonProgramFiles(x86)%\Aladdin Shared \HASP\ directory. For Windows x86 versions, the DLL must be copied into the %CommonProgramFiles% \Aladdin Shared\HASP\ directory.

To verify the installation of the server, connect in your browser to the url http://localhost:1947 The Admin Control Center interface should appear.

4.3. Generating Server fingerprint for SL Licenses

This section is only for SL License, if you bought a HL licence (Hard Lock : USB dongle) go to checking section.

SL licenses don't need USB dongle, there are linked to a server. To link a license to your server, SATODEV needs the (*.c2v) footprint of your server. For fingerprint generation you can use GRIF thanks to the **?/Configuration/ License/Sofware Licence(SL)** menu, in any GRIF module that is start without license.

4.3.1. From GRIF (If installed on server)

For fingerprint generation you can use GRIF :

- by GRIF Launcher GRIF and after with License update Configuration.
- or by **?/Configuration/License/Software Licence(SL)** menu, in any GRIF module that is start without license.

GRIF will then offer to record the footprint c2v file that you must send to the address : contact [AT] satodev.fr When SATODEV will have received your c2v file, you will receive a v2c file that you can apply to use : Section 3.2, "Updating the dongle".



4.3.2. From sentinel-usbdongle-update.exe (on windows)

On Windows servers, if GRIF is not on the server (which is highly probable), you can use the Hasp RUS tool which is nammed sentinel-usb-dongle-update.exe in GRIF InstallationFolder/bin/key or here : https:// download.grif.totalenergies.com/public/SENTINEL/Sentinel-Licenses-Utils.zip. Then when this tool is started, check "Installation of new protection key" in "Collect Status Information" tab, then press "Collect information" button and send the C2V file to SATODEV.

4.3.3. From Admin Control Center

On Admin Control Center, you first have to enable the C2V file generation by checking the button displayed below.

Machine Name	Basic Settings	Users	Access to Remote Licens	e Managers		Acce	ess from Remote Clients	Detachable Licenses	Network
Machine Name	Mashina	1							
Allow Remote Access to ACC Image: Construction of the second	- Machine I	vame							
Allow Retricter Access to Admin AP1 Image: Constraint of the analysis of the ana	Allow Rer	note Access to ACC	ADI						
Display Refresh Time 3 (seconds) Table Rows per Page 20 (5 to 100) Idle Timeout of Session 720 (Min. minutes: 10. Max. minutes: 720) Write an Access Log File Size Limit (KB): 5000 (0: No limit) Include Local Requests Include Remote Requests Include Administration Requests Include Administration Requests Size Limit (KB): 0 (0: No limit) Write an Error Log File Size Limit (KB): 0 (0: No limit) Write Dg Files Daily Include Files Daily Include Files Daily Days Before Deleting Log Files 0 (0: Never compress) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting Log Files 90 (Min. days: 30 Max. days: 9999) Write a Process ID (pid) File Include Protection Configuration Pages @ All ACC Pages	Allow Ref	Tote Access to Admin	API	\checkmark					
Table Rows per Page 20 (5 to 100) Idle Timeout of Session 720 (Min. minutes: 10. Max. minutes: 720) Write an Access Log File ✓ Size Limit (KB): 5000 (0: No limit) Include Local Requests ✓ Include Remote Requests ✓ Include Administration Requests ✓ Write an Error Log File Size Limit (KB): 0 (0: No limit) Write an Error Log File Size Limit (KB): 0 (0: No limit) Write an Error Log Files 0 (0: No limit) Days Before Compressing Log Files 0 (0: Never compress) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting H2R files 90 (Min. days: 30 Max. days: 9999) Write a Process ID (pid) File □ □ Process ID (pid) File □ □ Password Protection Configuration Pages @ All ACC Pages	Display R	efresh Time		3		(seconds)			
Idle Timeout of Session Z20 (Min. minutes: 10. Max. minutes: 720) Write an Access Log File Size Limit (KB): 5000 (0: No limit) Include Local Requests Include Remote Requests Include Administration Requests Include Administration Requests Size Limit (KB): 0 (0: No limit) Write an Error Log File Size Limit (KB): 0 (0: No limit) Write Log Files Daily Days Before Compressing Log Files 0 (0: Never compress) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting H2R files Write a Process ID (.pid) File Configuration Pages @All ACC Pages ACC Pages	Table Rov	/s per Page		20		(5 to 100)			
Write an Access Log File Size Limit (KB): 5000 (0: No limit) Include Local Requests Include Remote Requests Include Administration Requests Include Administration Requests Include Administration Requests Include Administration Requests Write an Error Log File Size Limit (KB): 0 (0: No limit) Write Log Files Daily Include Administration Requests Include Administration Requests Include Administration Requests Days Before Compressing Log Files 0 (0: Never compress) 0 0 Days Before Deleting Log Files 0 (0: Never delete) 0 0 0 Days Before Deleting H2R files 90 (Min. days: 30 Max. days: 9999) Write a Process ID (.pid) File Include Administration Pages All ACC Pages	Idle Time	out of Session		720		(Min. minu	ites: 10. Max. minutes: 720)		
Write an Access Log File Size Limit (KB): 5000 (0: No limit) Include Local Requests Include Remote Requests Include Administration Requests Include Administration Requests Write an Error Log File Size Limit (KB): 0 (0: No limit) Write an Error Log File Size Limit (KB): 0 (0: No limit) Write Log Files Daily Include Administration Requests Days Before Compressing Log Files 0 (0: Never compress) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting H2R files 90 (Min. days: 30 Max. days: 9999) Write a Process ID (pid) File Include Administration Pages @ All ACC Pages						-			
Include Local Requests Include Remote Requests Include Administration Requests Include Administration Requests Write an Error Log File Size Limit (KB): 0 (0: No limit) Write Log Files Daily Days Before Compressing Log Files Days Before Compressing Log Files 0 (0: Never compress) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting Log Files 0 (0: Compression Compressio	Write an A	ccess Log File		✓ Size	Limit (KB):	5000	(0: No limit)		Edit Log Para
Include Remote Requests Include Administration Requests Write an Error Log File Size Limit (KB): 0 (0: No limit) Write Log Files Daily Days Before Compressing Log Files 0 (0: Never compress) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting H2R files 90 (Min. days: 30 Max. days: 9999) Write a Process ID (pid) File Password Protection Configuration Pages @ All ACC Pages	Include I	ocal Requests		\checkmark					
Include Administration Requests Write an Error Log File Write Log Files Daily Days Before Compressing Log Files Days Before Deleting H2R files Bays Before Deleting H2R files Second Protection Configuration Pages @All ACC Pages	Include I	Remote Requests		\checkmark					
Write an Error Log File Size Limit (KB): 0 (0: No limit) Write Log Files Daily	Include /	Administration Reques	its						
Write Log Files Daily	Write an E	Fror Log File		Size	Limit (KB):	ט	(0: No limit)		
Days Before Compressing Log Files 0 (0: Never compress) Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting H2R files 90 (Min. days: 30 Max. days: 9999) Write a Process ID (.pid) File	Write Log	Files Daily							
Days Before Deleting Log Files 0 (0: Never delete) Days Before Deleting H2R files 90 (Min. days: 30 Max. days: 9999) Write a Process ID (.pid) File	Days Befo	re Compressing Log	Files	0	(0: Neve	r compress)			
Days Before Deleting H2R files 90 (Min. days: 30 Max. days: 9999) Write a Process ID (.pid) File	Days Befo	ore Deleting Log Files		0	(0: Neve	r delete)			
Write a Process ID (.pid) File	Days Befo	ore Deleting H2R files		90	(Min. da	ys: 30 Max. o	days: 9999)		
Password Protection O Configuration Pages All ACC Pages	Write a Pr	ocess ID (.pid) File							
	Password	Protection		○ Configu	ration Pages	All ACC	Pages		Change Pas
Generate C2V file for HASP key Enable this option only if recommended by your software vendor.	Generate	C2V file for HASP ke	1	Enable 1	his option on	ly if recomme	ended by your software vendor.		
				Submit C	ancel Set F	ofaulte			

Then in **Sentinel Keys** you can generate the fingerprint by clicking on **fingerprint** (the first time) or **C2V** button. If you have several key, SATODEV vendor code is 89115.

Warning: if another software is already installed, the "Installation of new protection key" button is disabled. In this case, SATODEV needs the ID file that you can downnload from your server at this adress : http://localhost:1947/ _int_/download/my.id or in the "Admin Control Center", in "Diagnostics" -> Create ID File. Please provide this ID file to SATODEV.

If you have several licenses on your server, only the ones with 89115 vendorID are related to GRIF.

4.4. Checking the installation

To check if the server is properly configured, use a browser to connect to server port 1947:

- Either from the server: http://localhost:1947
- or from the client: http://adresseduserveur:1947 (only works if remote access has been previously authorized in the server's configuration interface Configuration / Allow Remote Access to ACC)).



The configuration interface server is displayed below.

SafeNet Sentinel	ACC: Sentine 🗙 🕂							- 0
)→ C' û	(i) local	nost:1947/	_int_/devices.html		~	··· 🛛	✿ Rechercher	III\ 🗊
emalto [×]						S	entinel Admin Con	trol Cente
ptions	Sentinel Keys	Availabl	le on CFOLLEAU	103				
entinel Keys	# Location	Vendor	Key ID	Кеу Туре	Configuration	Version	Sessions Actions	
oducts	1 Local	89115 (89115)	275876750671392215	HASP SL AdminMode Rehostable	- Internet -	2.36	- Products Features Sessions	Certificates C2V
sions	2 <u>SATODEV-DEV2</u>	89115 (89115)	1662524725	HASP HL Net 10	18 <mark></mark>	3.25	- Browse Net Features	
ate/Attach	3 Local	89115 (89115)	285796151	Sentinel HL Net 10	Driverless	4.51	- Products Features Sessions	Blink on C2V
ess Log								
figuration								
ignostics								
р								
out								
								Help

If nothing appears on screen, re-install the license server.

For more information about the license manager (license checking, session monitoring, allowed users/PC ...), see: https://docs.sentinel.gemalto.com/ldk/LDKdocs/SPNL/LDK_SLnP_Guide/Distributing/ Admin_Control_Center/100-Admin_Control_Center.htm

4.5. Configuring the client workstations

When the license manager is installed on your server, you must configure your client workstations.

To do so, install GRIF and run the configuration utility on the client workstation

- by GRIF Launcher GRIF and after with License update Configuration.
- or under under the ? menu and then Configuration Licence Configuration

?				
About				
Help	Alt-F1		_	
Configuration	•	License	Þ	Hardware License (HL) 🕨
Send errors logs		Associate GRIF files	۲	Software License (SL) 🕨
GRIF-Workshop update		Network configuration		Configuration
Français				
English				

- If your client workstation is on the same network, select Automatic server detection
- If the client workstation is on a different network, enter an IP address or the name of your license server in the field **Specific server**.

GRIF - Fault-Tree Module								
Net								
Automatic server discovery								
 Specific s 	Specific server 127.0.0.1							
Apply for all users								
ОК	Cancel	Help						

This configuration generates a setup.ini file in the directory GRIF-Launcher. When deployed, the setup.ini file can be copied without having to use the configuration utility.



In both cases, change your router and firewall to allow communications through the '1974' ports (UDP and TCP). When a GRIF module is launched, the hasp .ini configuration file will be created: /user/AppData/Local/SafeNet Sentinel/Sentinel LDK/hasp_89115.ini

4.6. Software deployment

GRIF does not require an .msi file to be deployed on several user workstations. There are 2 ways of deploying it.

4.6.1. Silent setup

First, install GRIF on a PC. Assuming GRIF has been installed in install-grif-dir. Finally click to generate an automatic-installation script.

IzPack - Installation de GRIF-workshop	
Installation Finished	
(Made with IzPack - http://izpack.org/)	 Installation has completed successfully. An uninstaller program has been created in: C:\Program Files\Total\GRIF 2017.20\Uninstaller Generate an automatic installation script
	🐼 Done

The generated file is named auto-install.xml.

Once GRIF is installed, start the configuration utility as explained in the previous section. This generates a file named install-grif-dir » /GRIF- Launcher/setup.ini. This setup.ini file indicates how to obtain a license.

Then, on each new workstation:

1. Start the command line: **GRIF201X-Install.exe auto-install.xml** with auto-install.xml and the automated setup script.

This step installs GRIF and creates a shortcut in the user's start menu. This step can be replaced by copying and pasting install-grif- dir if the user shortcuts are unnecessary.

- 2. Finally, duplicate the file **install-grif-dir** /GRIF-Launcher/setup.ini son the client workstation (in the same place).
- 3. (optional) To link GRIF files with the GRIF platform, run the following batch file: **install-grif-dir** in /GRIF-Launcher/GRIF-File-Association.bat

4.6.2. Portable version

The portable version can be copied and pasted in the chosen directory.



4.7. Deployed version setup

You can setup manually by modifying the setup.ini file in the directory c:/Program Files/GRIF2017/ GRIFLauncher/setup.ini (or the directory in which GRIF was deployed).

The following changes must be made:

```
Options.Netkey=true
Options.NetIpAuto=false
Options.NetIp=127.0.0.1
```

Which means:

1. True if using network license

false if standalone (green dongle)

- 2. True if the license server is automatically detected on the local network (not recommended)
- 3. Enter the name or IP address of the license server

4.8. Managing license remotely

The aim of the procedure is to update the red USB-dongle. This procedure needs to be run on the PC where the red USB-dongle is plugged after following instructions of chapter 3.1.2. or 3.1.3. Once the update is applied on the USB-dongle, it can be used on any PC or server where the license manager is installed. The url for connecting to sentinel-admin-control-center-web-page is localhost:1947, but if the connection from remote computer in the configuration part is allowed (pay attention to click on "submit" button to validate any action), it will be able to access this web page from any PC with : http://nameOfTheServer:1947



5. Transfer a sentinel SL license

GRIF licenses are based on SafeNet Sentinel HASP technology. We make use of both Sentinel HL hardlock and Sentinel SL (softlock) keys. Moving a license from one computer to another for Sentinel HL is simple. You install the HASP driver on the new computer and plug in the Sentinel HL USB key. For Sentinel SL keys this is a bit harder because the Sentinel SL key resides somewhere on the old computer and is based on a fingerprint of that computer. Fortunately, there are tools available to help you transfer the Sentinel SL license key to a new computer.

This document attempts to explain how to transfer a HASP softlock license for GRIF 2022 to a new computer.

5.1. Before we start

In order to be able to transfer an active Sentinel SL license key from one computer to another, you need to have access to both computers. These do not need to be connected to each other. You will not be able to transfer your HASP softlock license if your old computer is for example broken or stolen. You will also not be able to transfer the license when it has expired or has the "Cloned" status.

GRIF SL license keys can be installed on Windows and Linux systems.

5.2. Basic principle

Sentinel SL license keys use a fingerprint collected from the computer to prevent unauthorized copying. To be able to transfer a Sentinel SL license key to a new computer we need to provide a fingerprint of the new computer to the license manager on the old computer. The license manager on the old computer will then disable/remove the license on the old computer and generate a H2H (host to host) file that can be used to install the license on the new computer.

5.3. Tasks to be performed

- Installing the license server on the new computer
- Get a fingerprint of the new computer (.id)
- Create a host to host transfer file (.H2H)
- Install license on the new computer

5.3.1. Installing the license server on the new computer

This procedure is described in chapter Section 4.2, "Installing the license server".

Do not forget the part concerning the installation of the SATODEV specific HASP driver.

Theoretically at this stage, there should be no visible license for the SATODEV provider. In order to check this, open the ACC (Admin Control Center) in a browser (http://localhost:1947). Open the **Sentinel Keys** tab and validate that there is no license for Vendor ID 89115. This unique identifier is the one assigned to SATODEV.

5.3.2. Get a fingerprint of the new computer

To obtain the fingerprint of the new computer, the simplest solution is to directly use the graphical interface of the license server. However, if this is not possible, there is an alternative for windows workstations via the HASP RUS utility (sentinel-usb-dongle-update.exe) available here [https://download.grif.totalenergies.com/ public/SENTINEL/Sentinel-Licenses-Utils.zip]

The procedures above provide a more complete .id file than the procedures described in the Section 4.3, "Generating Server fingerprint for SL Licenses" section. Thank you for respecting one or the other of the solutions below.



5.3.2.1. Solution with Admin Control Center

Gemalto Sentinel	I ACC: Diagnost × +			- 🗆 ×
\leftarrow \rightarrow C \textcircled{a}	O D localhost:1947,	′_int_/diag.html	☆	♡ ± 🚺 🖬 ≡
gemalto [×]		Sentin	el Admin C	ontrol Center
Options	Diagnostics for Sent	nel License Manager on L	0	
Sentinel Keys	License Manager Version	23.3 Build 96402		
Products	Computer Name	(PID:4648 on Win64)		Create ID File
Features Sessions	Host Operating System	Windows 10 Enterprise Build 22000 Intel64 Family 6 Model 142 Stepping 12		
000010110	LM Protocols	IPv4, IPv6 (TCP and UDP at port 1947)		
Update/Attach		1 26	1,5,5486, 172,20,16,1 1,60,	1054.000a
Access Log	Uptime	10 days 5 hours 21 minutes 8 seconds, local tin	ne 2022-06-09 10:35:53	
Configuration	Template Sets	_int_,de.14.2.alp,es.14.2.alp,fr.14.2.alp,it.14.2.alp	p,ja.14.2.alp,ru.14.2.alp,zh	n-CN.14.2.alp
Diagnostics	Current Template	English 14.2 (18 December 2019 Build 1)		
Help	Current Usage	0 logins, 0 sessions		
About	Login Requests	80 (2 peak simultaneous logins)		
	Requests	2,697 local, 0 remote, 2,697 total		
	Data Volume	4,950,743 received, 7,403,706 transmitted		
	Errors	0 Key related, 0 in Transport		
	Client Threads	1 (5 peak), 2 in past 10 secs, 2ms 90th, 0% usage		
	Memory Used	6,213,346 (3,639 blocks)		

From the administration interface of the new server, open the **Diagnostics** tab, then click on the **Create ID File** button

5.3.2.2. Solution with HASP RUS utility (windows only)

Collect Status Inform To transfer (rehost) a l computers. On each co	ation Apply Licens icense from one compu- mputer, select the Tra	e File Transfer L iter to another, you insfer License tab	icense run the RUS program and perform the app	n on b propria	oth ate ste	ŧp.
Collect information Step 1: On the cor	about the recipient co nputer to which you we formation about the co	mputer ant to transfer the lic mouter.	cense (the "recipient	comp	uter"),	,
Save recipient info	ormation to	/testm	achine.id]
			Collect and Save	Inform	mation	
Generate the licens	e transfer file	ontains the license (the "source compute	r"), se ransfe	elect er file.	
Step 2: On the cor the license to trans	sfer, read the recipient	internation incland	generate a license u			

From the new computer, in the HASP RUS utility, go to the **Transfer License** tab, fill in the **Save recipient information to** field and click on **Collect and Save Information**. This will display the following popup message:

1	RUS	×
1	The recipient information is stored in the file /testmachine.id. Ensure that this file (or a copy of this file) is accessible on the computer that currently contains the license.	

5.3.3. Create a host to host transfer file (.h2h)

Now that we have a fingerprint of the new computer, it's time to generate a Host-to-Host Transfer (.H2H) file on the old computer. Here again 2 alternatives are possible, you can if your old computer is under Windows use the utility HASP RUS already mentioned. If your old computer is under linux or mac-os, you will have to go through GRIF.



5.3.3.1. Solution with GRIF

This solution requires a version of GRIF >= 2022.5 able to open a GRIF module and configure to use the old license server.

, GRIF - Fault-Tree Module - [2022.5][Debug] - Fault-Tree5.jtr - \Page 1		x .
File Edit Tools Document Fault-Tree Data and Computations Group Add-ons	?	
Page 1 🗸 🕞 Normal 🖌 👔 🍙 🖨	About Help Alt-F1	
B <u>I</u> <u>U</u> Ab [▼] 12 [▼] [▼] ▼ □ □ □ □ □ □ □ □ □ □	Configuration	License HL Key (USB dongle)
	Send errors logs	Associate GRIF files SL Key Generate fingerprint
Filter	GRIF-Workshop update	Network configuration Configuration Generate h2h
Grp Page 1	Français	Generates a h2h file (Host To Host) This file is required to transfer your license to a new server.
	English	Degraded operations This feature must be used on the source server.
		Components/systems

From one of the GRIF modules, open the menus **Configuration/License/SL Key/Generate h2h...** A confirmation window then opens and indicates the license number used which will be transferred. After validation, select the fingerprint .id file created in the previous step. Finally select a path to save the .h2h file that will be generated. This results in another dialog box that displays the location of the host-to-host transfer file. In your old licence server http://localhost:1947/_int_/products.html you can see that the licensed products are no longer available on the old computer. You must now close GRIF which, in the absence of a license, risks no longer functioning correctly.

5.3.3.2. Solution with HASP RUS utility (windows only)

Collect Status Info	ormation Apply License File	Transfer License
transfer (rehost) mputers. On each	a license from one computer to computer, select the Transfe	o another, you run the RUS program on both r License tab and perform the appropriate st
Collect informati	on about the recipient comput	r
Step 1: On the collect and save	computer to which you want to information about the comput	transfer the license (the "recipient computer") er.
Save recipient i	nformation to	
		Collect and Save Information
Generate the lice	ense transfer file	
Step 2: On the d	computer that currently contai	is the license (the "source computer"), select
the license to tra	ansfer, read the recipient infor	nation file and generate a license transfer file.
Кеу Туре	Key ID	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type	Key ID Mode	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type	Key ID Mode	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type	Key ID Mode	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type SL-Admin	Key ID Mode	Products
Key Type SL-Admin Read the recipie	Key ID Mode	Products /testmachine.id
Key Type SL-Admin Read the recipie Generate the lico	Key ID Mode ent information file from ense transfer file to	Products /testmachine.id /transfer.h2h

From the old computer, in the HASP RUS utility, navigate to the **Transfer License** tab. You will see the license key listed in the **Generate the license transfer file** section. If you see multiple keys, select the one you want to move. In the **Read the recipient information file from** box, select the fingerprint file (.id) created on the new computer. In the **Generate the license transfer file to** area, specify the name of the new .h2h file to generate. Click on **Generate License Transfer File** There will be a dialog to confirm the license transfer. Click Yes.





This results in another dialog box that displays the location of the host-to-host transfer file.

In Sentinel Admin Control Center http://localhost:1947/_int_/products.html you can see that the licensed products are no longer available on the old computer.

5.3.4. Install license on the new computer

Now that we have the host-to-host (.H2H) file with the license details we can install this on the new computer. Once again, 2 solutions are possible, the HASP RUS utility for windows workstations, or directly via the ACC interface.

5.3.4.1. Solution with Admin Control Center

Gemalto Sentinel	ACC: Update// × +		- 🗆 X
\leftarrow \rightarrow C \textcircled{a}	O D localhost:1947/_int_/checkin.html		⊗ ⊻ 🚺 🖿 ≡
gemalto [×]		Sentinel Admin C	ontrol Center
Options Sentinel Keys Products Features Sessions Update/Attach Access Log Configuration Diagnostics Help About	Update/Attach License to laptop-e11uqe65 Apply File Select a V2C, V2CP, H2R, R2H, H2H or ID file: Parcourir myFile.h2h Apply File Cancel The following file types can be applied: A V2C file contains a license update from your software vendor, A V2CP file contains license update from your software vendor, A N2CP file contains a detached license. An H2R file contains a cancelled detached license (to be re-attact An H2R file contains a rehosted protection key. An ID file contains the identifiers of the Sentinel License Manage license).	or a firmware update for your Sentinel HL keys vendor. hed to its original key). r on a remote machine (occasionally required f	for creating a detached

From the administration interface of the new server, open the **Update/Attach** tab, Then select your h2h file with the **Parcourir...** button then click the **Apply File** button. Now the license transfer is complete. We perform a final check to confirm that the license is available. Navigate to **Sentinel Keys**, as you can see, the product license is now available.



5.3.4.2. Solution with HASP RUS utility (windows only)

Start again the utility HASP RUS utility on the new computer. This time go to the Apply Licence File tab.

9	RUS	- 🗆 ×
Collect Status Information	Apply License File Transfer License	
Rehosted Lie source_hot PC- recipient_hostTESTMACHE rehost_time vendor_id hasp_id	Cense	
Applying update from file Update written successfully.	\transfer.h2h	
Update File Apply Update	\transfer.h2h	

At the bottom, in the **Update File** area, select the host-to-host transfer file (.h2h) generated on the old computer, then click on **Apply Update**. In the white space in the middle of this dialog you will see the progress of the license installation as shown above. Now the license transfer is complete. We perform a final check to confirm that the license is available. Navigate to http://localhost:1947/_int_/products.html. As you can see, the product license is now available.



6. What if?

6.1. ... the software starts in demo mode with a standalone green dongle

The software may sometimes start in demo mode, in which case the following points must be checked:

- In one of the modules, go to the **? About** ... menu and check the dongle version year in **License version**. If the license version is oldest than the software version, read section GRIF update method to update your protection key.
- When the dongle is plugged in on a USB port, does the indicator light appear? If there is no light, either the USB port is out of order (try another one), or the Sentinel driver has not been installed.
- Check that the Sentinel driver is installed by logging onto http://localhost:1947/. A 16xxy or higher revision window Admin Control Center help appears. The green dongle must appear in the Sentinel Keys menu.

To make sure you are not using another software protection key, check that SATODEV's vendor code (89115) is displayed.

• If the dongle is not displayed, reinstall the driver. To do so, first run the file **remove.bat** and then run **sentinelruntime.bat** (download here https://download.grif.totalenergies.com/public/SENTINEL/Sentinel-Licenses-Utils.zip).

If after having checked all these points the problem persists, please email us at: software.maintenance[AT]satodev.fr

6.2. ... an error message shows after applying the v2c

When applying the v2c file, the following error message may appear:

4	RUS			
Collect Status Information	Apply License File	Transfer License	1	
13:57:50: Applying update from file C Update failed: Vendor lib cannot be found	\Temp\50855621603;	891816-BUTACHIMIE.V2C		
Update File C:\Temp\50855	6216031891816-BUTA	CHIMIE.V2C		
Apply Update				

In that case, perform the following operations:

- 1. Download the latest version of the sentinel driver: https://download.grif.totalenergies.com/public/SENTINEL/ Sentinel-Licenses-Utils.zip;
- 2. Run sentinel-runtime.bat;
- 3. Rerun sentinel-usb-dongle-update.exe.

6.3. ... to transfer the license server (SL)

▲ It is:

It is impossible to clone a virtual workstation using an SL license. They must be transferred.

In the following procedure, the **source** is the workstation with the operating license and the **destinataire** the workstation receiving the license.

1. On the recipient machine, launch the Remote Update System (RUS) tool.

2. Go to the Transfer License



- 3. In the option labeled **Step 1**, browse to the location where you want to save the recipient information and type in the file name (.id file).
- 4. Click on **Collect and Save information** and copy the created file to Source machine.
- 5. Now on the source machine, launch the RUS tool.
- 6. Go to the **Transfer License** tab.
- 7. In the option labeled as **Step 2**, select the SL license to be re-hosted.
- 8. Read the "Recipient information file" (.id file) created earlier on recipient machine.
- 9. Generate the license transfer file (h2h file).

10.Now on the recipient machine, apply the license transfer file using the Apply License file tab.

6.4. ... to reset a cloned server key

If before the transfer the virtual workstation has been cloned, despite the restriction, the following message will appear in GRIF:

SafeNet			Sentinel Admin Control Cente				Center			
Options Sentinel Keys	Sentinel # Location	Keys A Vendor	vailable Key ID	Кеу Туре		Configuration	Version	Sessions	Actions	
Products Features Sessions	1 Local	89115	400752147	HASP SL AdminMode Cloned Rehostable	PLEYE FITT		2.36	-	Products Sessions	Features Certificates

In this case, it is necessary to inform SATODEV indicating that you meet a problem of cloned license and to send us c2v file associated with the concerned license.

SATODEV will send back a new v2c file v2c to apply.

6.5. ... during update, error 50 occurs



This error message means that no USB key is detected.

2 reasons :

- You have not install the USB protected drivers;
- USB key is not connected to the computer that you are updating.

6.6. ... an out of memory message is displayed

As any computation software, GRIF needs a memory. By default 32-bit version is limited to 1024 MB, while 64bit version is limited to 4096 MB (it is MX parameter of JAVA).

For 64-bit version on PC having more than 5 GB of memory, if you start the software with ".bat" or ".sh" files it may be useful to increase this MX (max memory) value. To do so, you can modify JAVA_MX in GRIF-Commons.bat (for windows) ou .sh (for Linux) that is in "The directory where GRIF is installed"/Bin/GRIF-Launcher/. It will have an effect only when you start the module with "themoduleyouwant".bat (or .sh for Linux). It doesn't work with the .exe files (the one started in your "Start" menu).

If your operating system is Windows, and you start GRIF with the shortcuts created during installation process, you use the .exe files that are in "The directory where GRIF is installed"/Simulation or "The directory where GRIF is installed"/Simulation or "The directory where GRIF is installed"/. In this case, for modifying the memory used for Tree.exe (it is an example, it works for any module), you have to add a "Tree.l4j.ini" next to Tree.exe un Boolean



directory. This "Tree.l4j.ini" file has to contain only : -Xmx8G if you want to use 8 GB of RAM. Obviously the value should be set according to the available memory on the PC.

If you want to check the modification, start the module and check the log file in C:/users/yourlogin/GRIF/YEAR/ Tree/log/ and look for the line starting with "CONFIG: Max memory : XXXX MB" that in the first 10 lines.

If despite of this modification a message says that the software can't allocate more memory (in boolean modules), and the JAVA process do not use the mamximum memory specified, it means you have to change Albizia engine configuration. To setup albizia you have to edit "The directory where GRIF is installed"/Bin/Tools/Albizia/AlbiziaBDDManager.config . You can delete everything inside and copy the contents of AlbiziaBDDManager.config.6GB (that is next to .config file) and then Albizia will use 6 GB. Caution, Albizia must use less memory than the MX value used by Java, pay attention, otherwise GRIF will bug.

6.7. ... StackOverFlow message is dispayed with comput_rec method

Like any scientific computation software, GRIF sometimes performs recursive calculations. It can happen on very big models that the recursion exceeds the limits accepted by default by Java.

For the 64-bit version, if you run the software with a ".bat" or a ".sh", it is sometimes necessary to increase the maximum value of the execution stack size To do this, it is possible to modify the JAVA_XSS value in the GRIF-Commons.bat (for windows) or .sh (for linux) which is located in the "installation directory"/Bin/GRIF-Launcher/. This will only impact the software if it is launched from a .bat (or .sh for Linux) with the module name. Since version 2022.15, the value is automatically set to 8 mega on 64bit versions. Increasing this value to 16 mega may solve some stack size problems but it will have to be done on a machine with at least 64GB of RAM and having set the MX to 32G

Under windows, for the launching with the exe files, the parameter setting is done in the "module".14j.ini file as explained for the memory size. This "module".14j.ini file should contain: -Xss16m to use a battery size of 16 mega.

6.8. ... GRIF doesn't detect all CPU of my server

GRIF uses Java to detect the number of CPU at start. With dual socket servers, Windows server starts Java on only N CPU of one socket. So you can use only half of computer power. The way to solve this issue is to modify the .ini file. It is in "installation directory"/bin/module/module.ini" if you never stared GRIF, or in "user home"/GRIF/"version"/"module" when you did. In this .ini file you can specify Compute\$CPUDetected=n with "n" the number of CPU you want to use.



7. How to contact SATODEV in case of problem

When the message Contact your retailer appears, first respect the following procedure:

- 1. When problem is due to the software, the email contact is <software.maintenance@satodev.fr>
- 2. Please specify the version you use (see "?" / "About").
- 3. Send error logs files which correspond to the last manipulations made with the software. To send it, you just have to go the menu? - Send errors logs. The software opens automatically your e-mail box with the address of SATODEV



It is also possible to find these files in the following folder C:\Users\UserName\GRIF \2022\Module\log

4. If it is possible, please join the model file. In this case, you can use Send by mail feature in the menu File and moove the model enclosed in the previous mail.

To respect the model confidentiality, it is possible to anonymise the model thanks to the function Anonymise in File menu. Caution, this manipulation is irreversible.

5. Finally, in the e-mail, describe how the problem happened, and give us your phone-number so we can have a phone call if needed.